

FAQ's

We really appreciate our volunteers at the food bank because we couldn't manage without them. In addition to helping us and those we serve, we hope that it will be a good experience for you as well – and we'll try our best to make sure it is. Please be aware, however, that HHFB is a major food distribution center – a warehouse operation with hazards and equipment. Our staff is trained to keep you safe and to follow food safety rules. We ask that you accept their direction and be conscious of your environment to help us keep it safe. Thank you!

Warehouse/Office

Q: Where is the Hoosier Hills Food Bank located? Where can I find directions?

A: HHFB is located at 2333 West Industrial Park Drive, Bloomington, Indiana 47402. You can find directions on our website www.hhfoodbank.org.

Q: When is the Hoosier Hills Food Bank open?

A: The food bank is open Monday-Friday from 9:00 am-5:00 pm.

Q: What should I wear when I come to volunteer?

A: We ask that are volunteers wear clothes that they are comfortable doing physical activities in as well as closed toe shoes (i.e. no "flip flops" or open toe shoes of any kind). The warehouse is warm in the summer and cold in the winter so dress accordingly.

Q: How do I keep track of my volunteer hours?

A: At the front desk there are volunteer sign in binders. There is a Meal Share binder, a Service Learning binder, and a general volunteer sign in binder. You are responsible for signing in each time in order to track your hours.

Q: What kind of work will I be doing at the food bank?

A: When you volunteer at the food bank there will be a variety of jobs that need to be completed such as : sorting cans and boxes of food to be distributed, repacking pasta or other dry goods, helping track donations, helping with office duties, and cleaning our facility.

Meal Share/Repack

Q: Where is the Hoosier Hills Food Bank located? Where can I find directions?

A: HHFB is located at 2333 West Industrial Park Drive, Bloomington, Indiana 47402. You can find directions on our website www.hhfoodbank.org.

Q: What can I expect from my Meal Share volunteering experience?

A: You can expect to be here from about 5:15 to 7:00 which will include a short training/information exchange with our Meal Share coordinator Dan Baucco, a period of time where you will be repacking food with other volunteers in our kitchen, and a quick group clean up at the end.

Q: What should I wear when I come to volunteer?

A: We ask that are volunteers wear clothes that they are comfortable doing physical activities in as well as closed toe shoes (i.e. no "flip flops" or open toe shoes of any kind). The warehouse is warm in the summer and cold in the winter so dress accordingly. You will be asked to wear a hair restraint and remove all jewelry while you are in the kitchen.

Q: Where does the food come from that we repack?

A: Generous Meal Share Donors Include: Avers Pizza, Bloomington Hospital, Hoosier Room, Longhorn Steakhouse, MCCSC Schools, Olive Garden, Pizza Hut, Terry's Banquets and Catering, Tudor Room/Sodexo. See Annual Report for additional donors.

Garden/Gleaning

Q: Where is the Hoosier Hills Garden located? Where can I find directions?

A: The Garden is located at Stranger's Hill Organic Farm 7480 N Howard r. 47404. You can find directions at our website <http://www.hhfoodbank.org/garden-gleaning.php>.

Q: Do I need experience to volunteer in the HHFB garden?

A: NO experience is required! There will always be a staff member from HHFB to help you along the way.

Q: What should I wear to the garden?

A: Always dress according to the weather when you are going to the garden. Be sure to wear clothes you don't mind getting dirty. Bring sunscreen when it is sunny and bring a refillable water bottle with you.

CSFP

Q: Where is the Hoosier Hills Food Bank located? Where can I find directions?

A: HHFB is located at 2333 West Industrial Park Drive, Bloomington, Indiana 47402. You can find directions on our website www.hhfoodbank.org

Q: What should I wear when I come to volunteer?

A: We ask that are volunteers wear clothes that they are comfortable doing physical activities in as well as closed toe shoes (i.e. no "flip flops" or open toe shoes of any kind). The warehouse is warm in the summer and cold in the winter so dress accordingly.

Q: What does a typical CSFP packing day look like for my group?

A: Typically your group will be working for two or three hours packing CSFP boxes. We will have a variety of jobs relating to CSFP boxes for you to do including: packing boxes, checking boxes for accuracy, breaking down boxes, helping with recycling, or any other warehouse duties that are in need of volunteer help.

Q: How many people should I recruit for my group?

A: Ideally the group size for helping with CSFP boxes is 10-15 people.

Q: Who receives the food we pack at the Food Bank in the CSFP program?

A: The Commodity Supplemental Food Program (CSFP) program provides monthly food boxes to nearly 650 low-income seniors in three poor, rural counties in the HHFB service area. Crawford, Martin and Orange counties are currently served.